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Please do not hesitate to contact us if you have any questions! We can be reached at [connect@claudiaaubort.com.au](mailto:connect@claudiaaubort.com.au).

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## **PRIVACY**

This privacy policy sets out how Uber Products Australia Pty Ltd collects, processes, uses and protects any information that you give us when you use this website. We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement. We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from August 4<sup>th</sup> 2021.

### **The Type of Data We May Collect About You, How We Collect It and How We Use It**

We may collect the following information about you when you access this website and provide information to us by filling out online forms, registering to receive access to a resource, emailing us, ordering products or services, commenting or providing other feedback, and searching:

- Name and email address
- Billing information (E.g., name, company name if applicable, address, telephone number, credit card information) to process your payment if you order products or services
- Demographic information such as preferences and interests
- Other information relevant to customer surveys, offers or customer service.

We use this information for the following reasons:

- To deliver the product or service you ordered or requested or to answer any questions or help requests you submitted
- To provide information about new products, special offers or content which we think you may find interesting
- To better understand your needs so as to improve our products and services
- Internal record keeping.

We also use automatic data collection technologies as you navigate through this website to collect standard internet log information and details of visitor behaviour patterns. We use this data to improve our website and products and services, to deliver relevant website content and advertisements to you and to understand the effectiveness of our advertising.

We use a third-party provider to deliver promotional materials including blogs, newsletters and emails. We gather statistics around email open rates and clicks using industry standard technologies to help us monitor and improve our newsletter. You can unsubscribe to our emails at any time by clicking the unsubscribe link at the bottom of any of our emails.

If you are located outside of Australia, your personal data will be transferred to Australia and processed there. By using this website and submitting your personal data to us, you are agreeing to this transfer.

## **How We Use Cookies**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## **The Security of Your Personal Data**

Uber Products Australia Pty Ltd and claudiaaubort.com are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place physical, electronic and managerial procedures to safeguard and secure the information we collect online. For instance, third parties such as web providers and designers are provided reasonable, but limited access to our website in order that your' personal information cannot be accessed.

When you enter sensitive information such as a credit card number on our registration or order forms, we encrypt that information using secure socket layer Technology (sometimes referred to as "SSL").

We follow generally accepted industry standards to protect personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, while we strive to use commercially acceptable means to protect your personal information, we do not guarantee absolute security. We are not responsible for the unauthorized acts of others and we assume no liability for any disclosure of information due to errors in transmission, unauthorized third-party access (such as through hacking) or other acts of third parties, or acts or omissions beyond our reasonable control.

As a general rule, we will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law or other government entities to do so.

We may disclose your personal information to a third party under the following circumstances:

- our service providers for the purpose of providing our services to you
- professional advisers, including bankers, accountants and insurers
- a solicitor or collection agency, when necessary to enforce our terms of service or any other agreement between you and the Company

- any successor in interest in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets and/or business.

We work with reputable third parties who will treat your personal data in accordance with the law and for the specified purposes only.

### **How to View, Amend or Delete Your Personal Data**

You have the following rights with regards to the personal information that we hold about you: the right to access, rectification, erasure, restrict processing, object to processing, data portability, complain to a supervisory authority, and withdraw consent. Please email your request to [connect@claudiaaubort.com](mailto:connect@claudiaaubort.com).

### **We're Here to Help**

We're here to assist you and answer any questions you may have. Just send them to [connect@claudiaaubort.com](mailto:connect@claudiaaubort.com). Thanks so much for taking the time to read this Terms of Use and Privacy Policy.